

# WARRANTY POLICY

Global AirServices, LLC. offers warranties in respect to the repair and overhaul of aircraft components.

Global AirServices, LLC. warrants that all work accomplished will be free from defects resulting from faulty workmanship and/or faulty materials in replacement of spare parts used during the repair or overhaul procedure.

Obligation under warranty however, will be limited to repairing or replacing any components that is returned within the stipulated warranty period, and is limited to the assemblies that were replaced at time of repair or overhaul. No other warranties shall be expressed or implied by law or otherwise, and no further obligation or liability shall be incurred by Global AirServices, LLC. by reason of sale or use of any such product. In no event shall Global AirServices, LLC. be liable for special or consequential damages. Global AirServices, LLC. shall not be responsible for equipment removal, examination, reinstallation, or transportation.

Global AirServices, LLC. shall not be obligated hereunder, if inspection discloses the apparent defects are due to tampering, improper handling or use, improper operation of storage, or otherwise not maintained in accordance with published instructions, or if any attempt is made to repair seemingly defective components.

## **REPAIRS**

Global AirServices, LLC. liability hereunder is conditioned on defects becoming apparent withing six (6) months from date of shipment of such item to the first user. For Power Generation components warranty coverage will be twelve (12) months from date of shipment of such item to the first user. This warranty does not give full coverage on any failure during this time period, but is limited to the repair or replacement of the parts and/or sub-assemblies replaced during the service performed. Following the warranty repair by Global AirServices, LLC. the warranty shall once again commence from the date shipped to the customer.

## **OVERHAUL**

Global AirServices, LLC. liability hereunder is conditioned on defects becoming apparent within twelve (12) months from date of shipment of such item to the first user. For Power Generation components warranty coverage will be eighteen (18) months from date of shipment of such item to the first user. This warranty covers labor & parts previously replaced by Global AirServices, LLC. at time of overhaul. Following the warranty repair by Global AirServices, LLC. the warranty shall once again commence from the date shipped to the customer.

# **SHIPPING**

Any component returned to Global AirServices, LLC. for warranty consideration must be shipped via prepaid transportation. Any component damaged in shipment must be reported to and/or inspected by the common carrier, and a written report made of damages must be made at the receiving destination. Global AirServices, LLC. shall not be held liable for shipping damages or related consequential damages.

# **EXCLUSIONS TO WARRANTY**

Warranties for components that have been subjected to misuse, neglect, or contamination; damage by accident; rendered defective by improper storage, installation, removal, operation, or maintenance; by aircraft or aircraft wiring.

**NOTE:** \* Global AirServices, LLC. offers varying warranty policies based on customer agreements, encompassing different periods, coverage, exclusions, and claim processes tailored to customer status, product type, and specific contractual terms.